

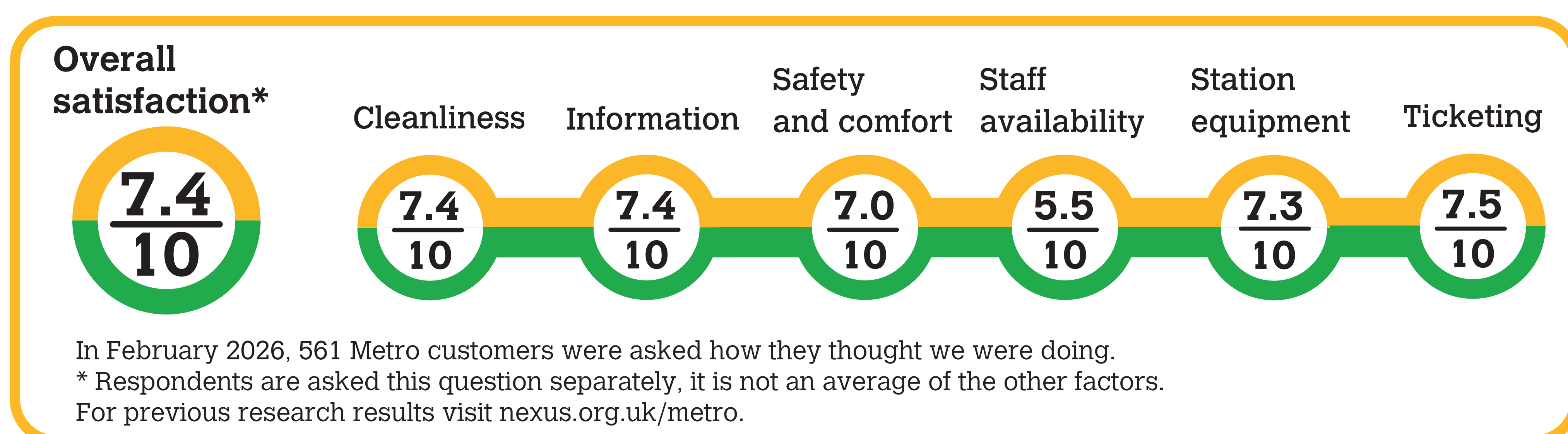
Customer information



Train punctuality



How you view us



IS SOMEONE SPOILING YOUR JOURNEY?

If you spot an incident, or someone having a negative impact on your journey.

21:33

Message or WhatsApp us on:
07345 222 710

21:33

Thanks for the info 😊

21:33 ✓✓

And if you save our number you can report antisocial behaviour on Metro trains or in stations quickly and discreetly.

21:34

Oh, great idea!

21:35 ✓✓

You can also report incidents on the Pop App.

21:36

nexus.org.uk/travelsafe



If you have any questions, complaints or suggestions we'd like to hear from you. Please email customerrelations@nexus.org.uk, complete the online enquiry form at nexus.org.uk/contactus or call us on 0191 202 0747.

nexus.org.uk/metro