

Metro station car parks July 2025

Car park charges at Bank Foot, Callerton Parkway, Four Lane Ends, Northumberland Park, Regent Centre and Stadium of Light are:

Monday to Saturday	£1.50 daily charge until 5pm	Free after 5pm
Sunday	Free all day	

Car park permit

Value for money

Save money by buying a car park permit. They're valid at all of the following Metro station car parks:

- Bank Foot
- Callerton Parkway
- Four Lane Ends
- Regent Centre
- Northumberland Park
- Stadium of Light

Convenience

With a car park permit, you never have to worry about having the right change. And you can register up to two vehicles per pass.

Permit prices

4 week £20 **Annual** £245

How to buy one

Simply complete this application form and send it with a cheque made payable to Nexus to: **Car park permit applications, Nexus Head Office, The Spark, Newcastle Helix, St James Boulevard, Newcastle upon Tyne NE4 5DE**

Please allow up to 10 working days from receipt of the application for the permit to be posted.

Enquiries

Please call **0191 20 20 747 Monday to Friday, 9am-5pm**

Refunds

To obtain a refund you must send your car park permit to Car park permit applications, Nexus, Nexus Head Office, Customer Relations, The Spark, Newcastle Helix, St James Boulevard, Newcastle, NE4 5DE. Your refund will be calculated on the days remaining on the permit less a £10 administration fee. Your refund will be posted to your registered address.

Car park permit terms and conditions

1. All car park permits are valid for parking 7 days a week.
2. A car park permit may ONLY be used in respect of vehicles specified on the application form.
3. The car park permit must be displayed on the windscreen so that all parts of the ticket are clearly visible.
4. Nexus reserves the right to challenge or penalty charge anyone using an Annual or 4 weekly car park permit without displaying the permit or displaying a valid ticket.
5. Holders of car park permits who acquire a different vehicle may obtain a replacement permit bearing the registration of the new vehicle on surrender of the original permit. The replacement permit will be issued on payment of an administration charge of £10.00 and it will be valid for the remaining period specified on the original ticket.
6. Car park permits, when issued, become the sole responsibility of the purchaser.
7. A duplicate may be issued against lost car park permits on payment of the administration charge of £10.00.
8. Refunds will be issued on surrender of the permit for an administration charge of £10.00.
9. Nexus reserves the right to refuse to issue an Annual or a 4 weekly permit and/or to withdraw any such permit from the applicant: if it is to be found that the permit is being misused in any way.
10. Possession of a car park permit DOES NOT guarantee the holder a parking space in any car park.
11. Nexus reserves the right to close any car park at any time.

Car park terms and conditions

A driver when parking their vehicle must not:

1. Park beyond the limits of a marked parking bay
2. Park in a disabled parking bay without clearly displaying a valid disabled person's badge.
3. Park in an area or bay not designated for that class of vehicle.
4. Park in a parking place for a purpose other than the designated purpose for the parking area.
5. Park in the car park when closed.
6. Park in a bay that is suspended from general use.
7. Park in a bay when the vehicle exceeds the maximum permitted weight and/or height.
8. Park in a bay and then leave the vehicle there overnight.
9. Penalty Charge Notices are in operation within this car park and any vehicle failing to comply with the car park terms and conditions of use will be liable for a fixed penalty notice of £60, reduced to £30 on payment within seven days of issue.

Nexus accepts no responsibility for loss or damage to cars parked or contents thereof or personal injuries unless such loss, damage or personal injury is caused by negligence of Nexus or its employees.

Metro car park permit application form

Please post the completed application form with a stamped self addressed envelope to:
Car park permit applications, Nexus Head Office, The Spark, Newcastle Helix, St James Boulevard, Newcastle upon Tyne NE4 5DE

Your details (PLEASE USE BLOCK CAPITALS)

Surname

First name(s)

Address

Postcode

Telephone number

Email

Permit required (please tick appropriate box)

Please allow up to 10 working days from receipt of the application for the permit to be posted.

Permit prices

☐ 4 week
£20

☐ Annual
£245

Start date

Vehicle details

	Make	Model	Registration number
Vehicle 1			
Vehicle 2			

If applying by post

☐ I enclose a cheque to the appropriate value made payable to Nexus.

Terms and conditions (please tick)

☐ I have read and accepted the Terms and Conditions overleaf.

☐ I agree to notify Nexus immediately of any change in vehicle registration number(s) by writing to the above address.

Signature

For office use only

Permit No

Start date

Expiry date