

# Corporate Metro Ticket scheme

From April 2026



## Get your staff the cheapest Metro ticket

### What we can offer you

#### Corporate Metro Season Ticket scheme

Our Corporate Metro Season Ticket scheme will help your staff make significant savings on their travel to work. And the best part is, it won't cost you a penny.

Simply buy discounted annual Season Tickets on behalf of your staff and recoup the costs over the year from their salary. This gives your staff the cost-saving benefits of an annual Season Ticket, including of course being able to use it to travel on their days off, with the convenience of being able to spread the cost.

There's no minimum purchase quantity. It's as simple as that.

#### Metro Business Pass

Did you know that you can make huge savings by encouraging your staff to hop on the Metro to get to and from meetings? This is a cost-effective alternative to using company cars or taxis for business travel.

With a Metro Business Pass, your staff can travel anywhere on the Metro system between 9.30am and 5.00pm, Monday to Friday. Because the Metro Business Pass is linked to a company rather than an individual, it's transferable amongst all your employees, so any of your staff can use it.

#### Business benefits

Nexus corporate travel schemes aren't just about cheaper travel. Other benefits include:

- Mileage claims and business travel costs are reduced.
- Demand for expensive car parking is reduced.
- Workplace parking and congestion issues are reduced.
- Customer/staff base is widened.
- Environmental and social policies are met.

### Prices

#### Corporate Metro Season Ticket Scheme

The Corporate Season Ticket is the most cost - effective Metro ticket available, starting from as little as £524. See the Metro zone map on page 2 or at [nexus.org.uk/metro](https://nexus.org.uk/metro).

Corporate Metro Season Ticket	
One Zone (A, B, C or D)	£524
Two Zones (A+B, B+C or C+D )	£689
Three Zones (A+B+C or B+C+D)	£744
Four Zones (A+B+C+D)	£828

#### Metro Business Pass

The Metro Business Pass costs just £242.70 and is valid for travel on the entire Metro system for a whole year. When compared to the expense involved with mileage claims and taxi journeys, it could result in a significant amount of savings for your organisation.

Business Pass	
Four Zones (A+B+C+D)	£242.70

### How to apply

#### Step 1

Ask us for a registration form by emailing [corporateticketsales@nexus.org.uk](mailto:corporateticketsales@nexus.org.uk)

#### Step 2

Once we receive your completed registration form we'll send you an application form.

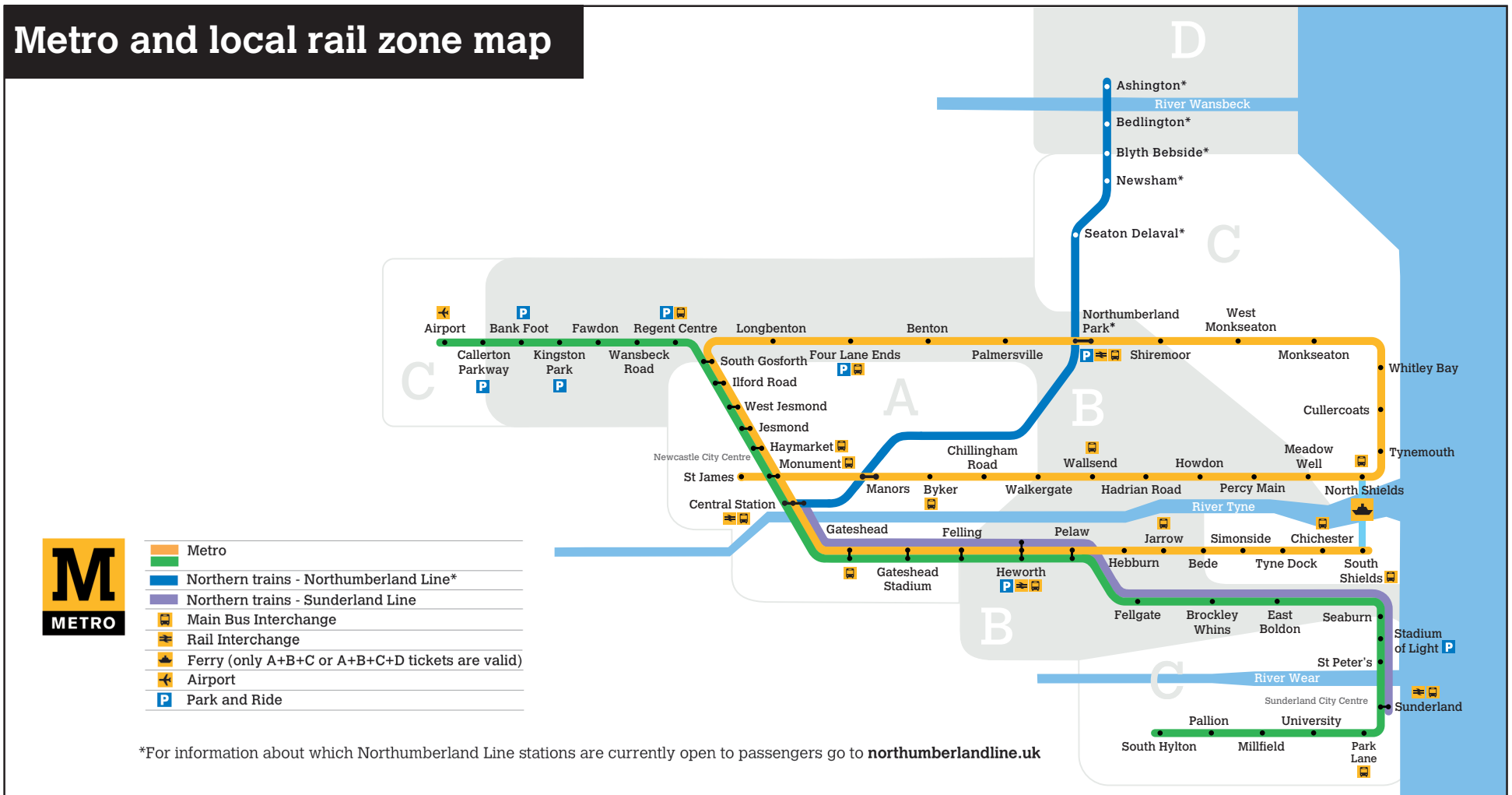
#### Step 3

Return your completed application form(s) in full and we'll do the rest. Your Corporate Metro Season Ticket(s)/Metro Business Pass should arrive within ten working days.

All information is correct as of April 2026.

Type of transport	Metro Season Ticket is valid:	Business Pass is valid:
Metro	In the zones purchased	Valid
Trains on the Newcastle to Sunderland rail line	With A+B+C or A+B+C+D Metro Season tickets only	Valid
Trains on the Northumberland line	In the zones purchased, A+B+C or A+B+C+D Metro Season tickets only	No
The Shields Ferry (includes bus services 19 and 317 between North Shields Ferry Duke Street and North Shields Transport Hub)	With A+B+C or A+B+C+D Metro Season tickets only	Valid
Bus services 53 and 54 between Central Station and Gateshead Interchange, via the Quayside (not valid via Saltwell Park)	With a Metro Season Ticket including Zone A only	Valid
Bus service Q3 and Q3X between Haymarket bus station and St Peter's Basin	With a Metro Season Ticket including Zone A only	Valid

## Metro and local rail zone map



# Nexus Corporate Ticket Scheme terms and conditions

## Procedure

1. To apply for the scheme, a registration form must be completed in full, naming an assigned company representative, who will be the primary contact.
2. To join the scheme, a company representative should be assigned. Once a company representative is assigned, Nexus won't discuss or send any subsequent paperwork to any other person. If there are any changes to the company or the company representative, it must be reported in writing to Nexus before any further applications are accepted.
3. Companies will be subject to a credit check before being accepted on to the scheme.
4. All applications made must be completed in full and only on the forms provided by Nexus. Failure to do so will result in applications being returned.
5. Prices are reviewed annually and are subject to change.
6. Any errors made on applications that lead to an incorrect ticket being processed will result in a £20 administration fee.
7. All travel ticket applications must be submitted at least 10 working days before the required start date (7 working days for renewals).
8. All payments must be made through the company only. Post-dated cheques won't be accepted. No minimum purchase.
9. Purchase orders are our preferred method of payment. Companies paying by purchase order must send an order for the exact amount of travel tickets requested. Failure to do so may result in applications being returned.
10. Tickets will be sent by recorded delivery to the company representative unless they advise otherwise..
11. Only employees of the company are entitled to join the Corporate scheme.
12. Corporate Season Tickets are not transferable.
13. Failure to pay within 30 days from receipt of the invoice will result in the commencement of bad debt recovery procedures.

## Replacement smartcards

1. To apply for a replacement smartcard, all applicants need to complete the official Nexus replacement form in full. The company representative should then sign and submit the form to Nexus.
2. All replacement requests will be checked and issued within 10 working days of receipt. Nexus are not liable for the cost of Metro travel in this interim period, and any tickets purchased during this time are not refundable.
3. Replacement tickets will be returned to the company for distribution unless advised otherwise by the company representative.

## Refunds

1. All refunds must be requested using the official Nexus refund form.
2. Refunds will only be backdated by a maximum of seven days.
3. All refunds are subject to a £20 administration charge.
4. All refunds will be paid to the company unless advised otherwise by the company representative.
5. When a refund is granted, it'll be paid by cheque or BACS.

## Metro Business Pass terms and conditions

1. This product is only available to Nexus Corporate customers – contact [corporateticketsales@nexus.org.uk](mailto:corporateticketsales@nexus.org.uk) for details. All interactions between Nexus and the employer in question are managed through the assigned company representative (in other words, a designated employee of the organisation participating in the Nexus Corporate scheme).
2. The Business Pass is an annual product that's valid for one calendar year from the start date of the product.
3. The Business Pass is only valid for journeys starting between 9.30am and 5.00pm, Monday to Friday, excluding public holidays and isn't valid on weekends.
4. The Business Pass is for the use of any employees of an organisation, and is therefore not personalised to any one person, but rather to an organisation.
5. All Business Pass holders are entitled to one replacement for a £20 fee. To apply for a replacement ticket, a company representative needs to complete and return the official Nexus replacement form in full, together with payment details of the fee.
6. All replacement requests will be checked and issued within 10 working days of receipt by Nexus.
7. Any subsequent losses won't be replaced and Business Pass holders (company representatives) must apply for a new ticket.
8. This product is not refundable.